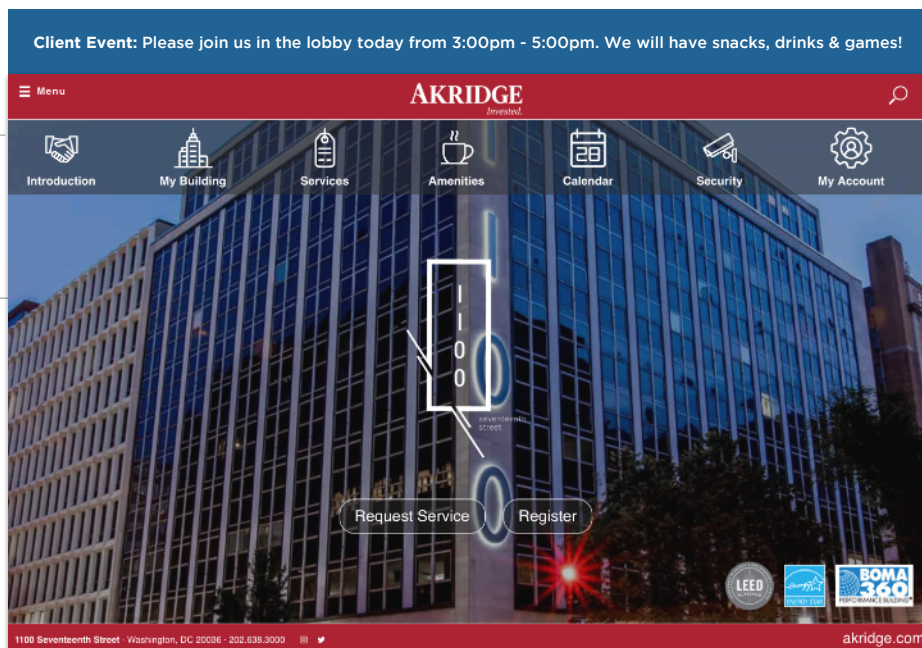## Electronic Client Portal

The Electronic Client Portal is an invaluable hub providing 24/7 access to any and all property information.
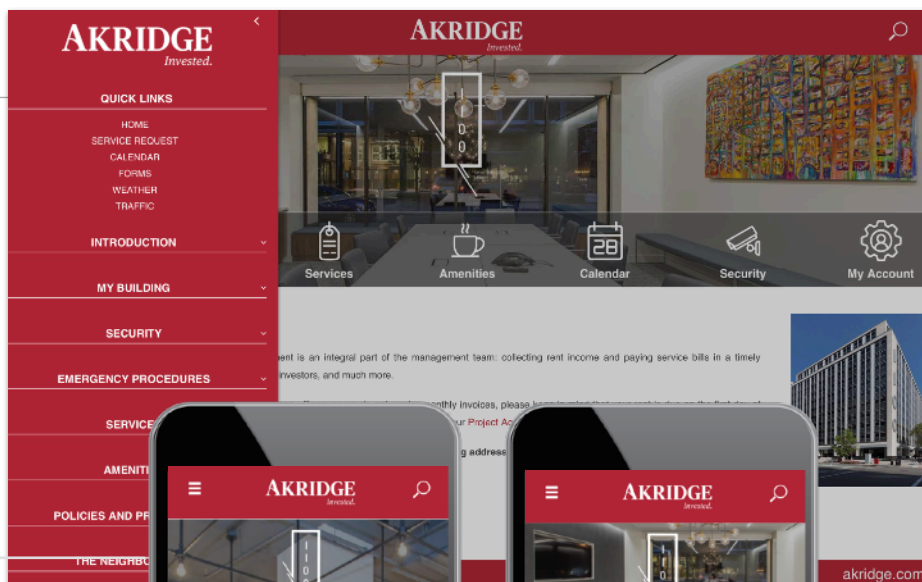
Communications can be posted through banners and calendar events on the site to provide you with up to date community and property information.

www.1100SeventeenthStreet.com

Quicklinks

Quick Links appear on every page to provide you with single-click access to important information, documents and services most frequently used.

Go Mobile

By downloading and bookmarking the Mobile Property App to your Smart-Phone, you can add an icon to the 'home screen' of your mobile device and have all the information and features of your Electronic Client Portal wherever you go.
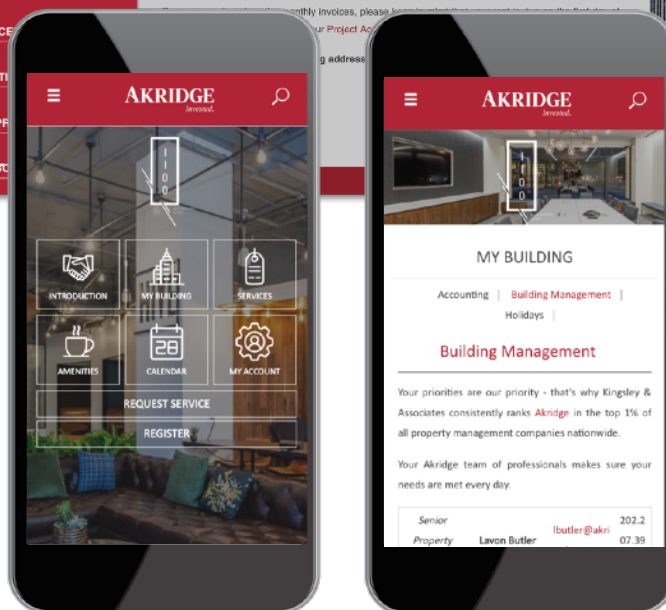
Client Center
(Reservations, Notifications & COI Management)

Update your contact information or notification preferences seamlessly for Property Management enabled communications.

Submit and manage amenity reservations.

**Login to Your Client Center** (Click)

First time logging in?

Simply click on the Request Account link and enter the required fields of information and click submit. Property Management will review and respond to the request with the steps needed to complete registration.

Download the App

The Client Center is available in the Apple App Store and Google Play.
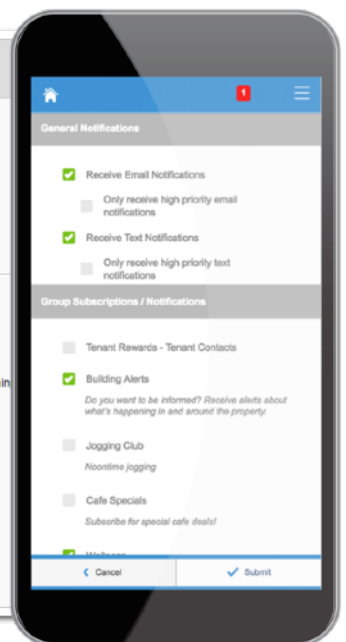
Search **"Tenant Center"**
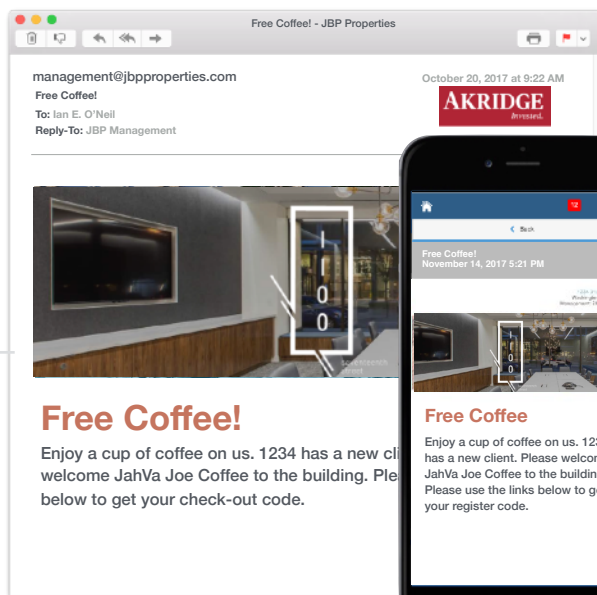
Customize Notifications

Choose what and how you want to be notified. Property Management can keep you up to date on everyday events, building announcements and emergency situations.

Benefits of Registering

- Receive real-time alerts during property emergencies.
- Be the first to know of new building amenities.

Free Coffee!

Enjoy a cup of coffee on us. 1234 has a new cli... welcome JahVa Joe Coffee to the building. Ple... below to get your check-out code.

Free Coffee

Enjoy a cup of coffee on us. 1234 has a new client. Please welcome JahVa Joe Coffee to the building. Please use the links below to get your register code.

Free Coffee!
Enjoy a cup of coffee on us. 1234 has a new client. Please welcome JahVa Joe Coffee to the building..

Reservations

Submit and manage reservation requests. All requests are immediately delivered to Property Management for review and action.

Access (Click Here)

Once you've entered the Client Center, the Reservations Application™ is accessed from the home screen - either directly from the application display box or from the dropdown menu.

Submitting a Reservation

Step 1: Choose "Select" next to the amenity you would like to reserve. A reservation form will appear requesting specific information about your request.

Step 2: Enter your contact information and all meeting details, such as the set up needs, catering details, attendees list and email reminder notification. You will have options to add special needs, requests as well as any attachments, if needed.

Billable Items

If your reservation request requires additional charges not covered under your company's lease agreement you may receive an email asking that you log in to the Client Center and approve or decline the charges.

Reservation Calendar

From the home screen, select the "View Calendar" link from the Application Display Box or from the Reservations dropdown menu. The current month's calendar, shown below, will appear displaying your current reservations (green), rooms that have reservations (blue) and any unavailable conference room times (red).

Your Reservations

Reservations placed will display under Your reservations option. All reservations can be searched by simple text and/or filtered by the options available.

Support

Help Center

Log in to your Client Center on the desktop. Make sure to click on the RED help button, and choose from categories listed on right.

Contact Your Property Management Team

If you have additional questions or are having any issues accessing the Client Center, please follow the link to connect with your property management team.